



MDINDIA HEALTH INSURANCE TPA PVT. LTD.

SAIL – E Pharmacy

User Manual



MDI - Software Team
VERSION 1.0
28/09/2021

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Home Page

To open Home page enter URL: <http://sail.mdindia.com/> in web browser, below displayed home page will get open. Click the **Login** button in below image.



Figure 1: Home Page

You will redirect to login page.

Login Page

In Login Page select **Min Number** as your login option.



SAIL Group Health Insurance for Retired Employees and Spouse 2021-22

Cashless Assistance Please Contact
1800 266 5599

STAY ENGAGED STAY HEALTHY STAY CONNECTED

Select Min No as your login option

Please Select Login to Continue

Select Login
Min Number

MIN No.
[Text Box]

Password
[Text Box]

Login

Brief on Scheme Renewal Documents Premium Rates

MDIndia Health Insurance TPA Private Limited

Figure 2: Login Page

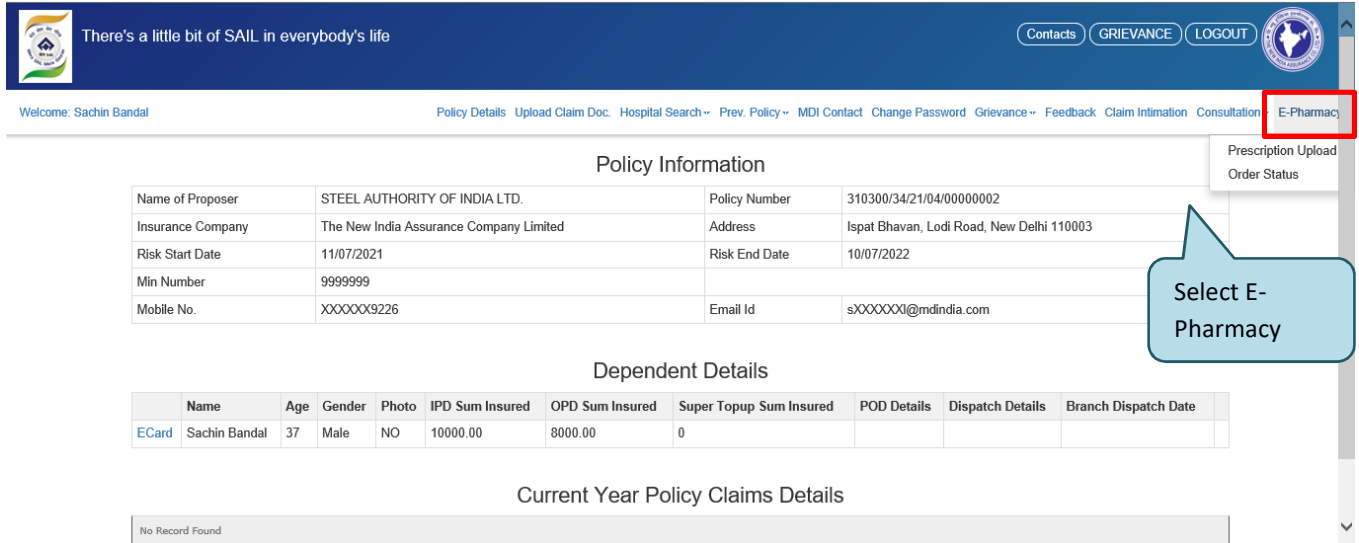
Enter **Min No** and **Password** in provided text boxes.

Click **Login** button.

Successful login redirects you to the Employee's Information page.

Employee's Home Screen

This is Employee's home screen, you can see your policy details in this page.



There's a little bit of SAIL in everybody's life

Welcome: Sachin Bandal

Policy Details Upload Claim Doc. Hospital Search Prev. Policy MDI Contact Change Password Grievance Feedback Claim Intimation Consultation **E-Pharmacy**

Prescription Upload Order Status

Policy Information

Name of Proposer	STEEL AUTHORITY OF INDIA LTD.	Policy Number	310300/34/21/04/00000002
Insurance Company	The New India Assurance Company Limited	Address	Ispat Bhavan, Lodi Road, New Delhi 110003
Risk Start Date	11/07/2021	Risk End Date	10/07/2022
Min Number	9999999		
Mobile No.	XXXXXX9226	Email Id	sXXXXXXI@mdindia.com

Dependent Details

	Name	Age	Gender	Photo	IPD Sum Insured	OPD Sum Insured	Super Topup Sum Insured	POD Details	Dispatch Details	Branch Dispatch Date
ECard	Sachin Bandal	37	Male	NO	10000.00	8000.00	0			

Current Year Policy Claims Details

No Record Found

Select E-Pharmacy

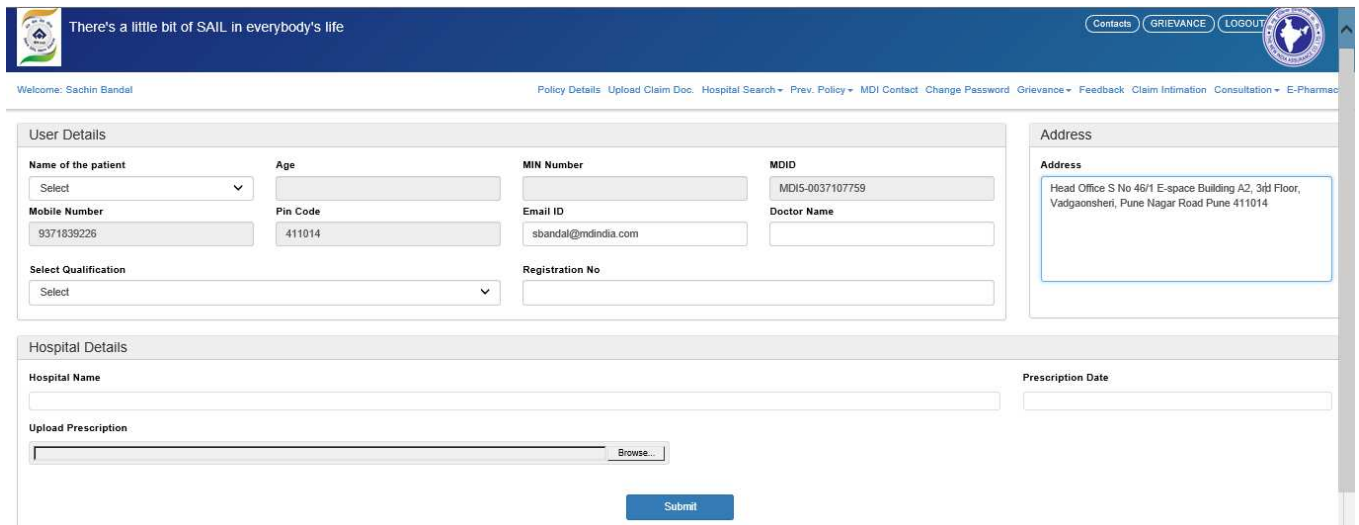
Figure 3: Employee Information Page

Click on E-Pharmacy menu option, submenu dropdown get open, select **Prescription Upload** option.

Prescription Upload Screen get open, Member have to Fill User detail, Search Store nearby and upload Prescription

You can see Below Screen

Figure 4: Prescription Upload Screen



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Policy Details Upload Claim Doc. Hospital Search Prev. Policy MDI Contact Change Password Grievance Feedback Claim Intimation Consultation E-Pharmacy

User Details

Name of the patient Select	Age 411014	MIN Number sbandal@mdindia.com	MDID MDIS-0037107759
Mobile Number 9371839226	Pin Code 411014	Email ID sbandal@mdindia.com	Doctor Name
Select Qualification Select	Registration No.		

Hospital Details

Hospital Name

Prescription Date

Upload Prescription

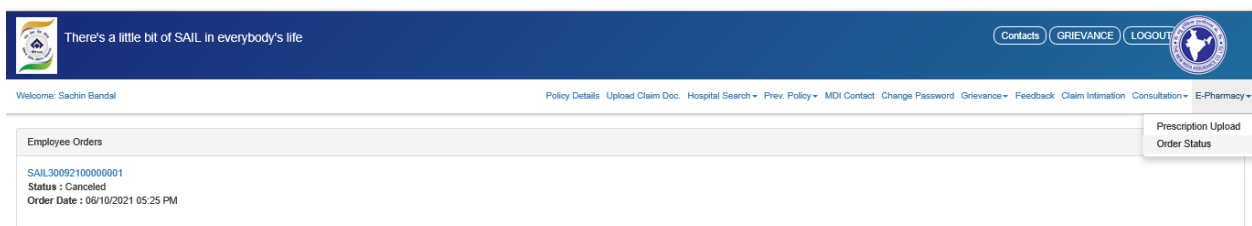
Browse...

Submit

Address
Head Office S No 46/1 E-space Building A2, 3rd Floor, Vadgaonsheri, Pune Nagar Road Pune 411014

- MDIndia will share the “Prescription”, Customer Details, & Mode of Delivery As “Home Delivery” with “Apollo”
- Apollo Call Centre Team will perform below activities
- 1. Capture the date of Rx issued and maximum number of days the medicine needs to be consumed. (Date of Rx issue: 04.01.2021 & No. of day medicines needs to be consumed 30 days)
- 2. Digitize Prescription with the specific category
- (Allowed Categories will be finalized by Business Team .i.e. only Pharma Category);
- 3. Push the digitized order to nearest Apollo Pharmacy.
- MDIndia will review the order and
 - Accept : the order will share the response to Apollo
 - Reject : If Prescription is not valid / Medicines not allowed as per terms or Sum Insured is exhausted
 - Partially Approved : As per Policy Norms & available Sum Insured order will be modified
- Billed Order Status will be pushed from Apollo to MDIndia will be available under tab Order Status

• Figure 5: Prescription Upload Screen



In case of any query, please write to sail@mdindia.com along with your MIN No and Employee ID.
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- Based on the customer preference, Order Delivery will happen Home Delivery and send the information to MDIndia application via email / sms.
- Amount will be deducted from OPD balance sum insured
- Same feature has been added in CARE-SAIL mobile also
- For more information please write to sail@mdindia.com or call on 18002665599